

Non-Discrimination Notice

Discrimination is Against the Law

Beth Israel Deaconess HealthCare (BIDHC) complies with applicable federal and state civil rights laws and does not discriminate on the basis of your race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age, disability, or any other status protected by applicable laws.

BIDMC provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats. BIDHC also provides free language assistance services, including oral interpretation and translated materials, to people whose primary language is not English and who have limited ability to read, write, speak, or understand English.

If you need these services, contact your physician's office prior to your appointment.

If you believe that BIDHC has failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jacqueline Miranda
464 Hillside Avenue, Suite 304
Needham, MA 02494
Telephone: 617-754-0541
Fax: 617-754-0548
Email: jmirand1@bidmc.harvard.edu

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, please contact Jacqueline Miranda.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/filing-with-ocr/index.html>

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 617-754-0541.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 617-754-0541.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 617-754-0541。

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 617-754-0541.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 617-754-0541.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 617-754-0541.

مقرب لصتا. ن اجم اب كل رفاوتت ةىوغلل ا ةدعاسم ا تامدخ ن اف ، ةغلل ركذا ثدحتت تنك اذا :ظوحلم
ه مصل مكبل او: (1-800-439-2370) مقر 617-754-0541

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 617-754-0541.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 617-754-0541.

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អល
គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 617-754-0541.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 617-754-0541.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 617-754-0541.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 617-754-0541.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 617-754-0541.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 617-754-0541.